

1. What is the Pasco Sheriff's Office (PSO's) targeted award date for the contract? **1 Oct 2019**
2. Please provide a copy of the current PSO health services contract, including any exhibits, attachments, and amendments.
Posted on PSO Website – PascoSheriff.com
3. Please provide (by year) the amounts of any staffing paybacks/credits the PSO has assessed against the incumbent vendor over the term of the current contract. **None**
4. Please provide (by year) the amounts and reasons for any non-staffing penalties/ liquidated damages the PSO has assessed against the incumbent vendor over the term of the current contract. **None**
5. Is either the Detention Facility (DF) or the Juvenile Assessment Center (JAC) currently subject to any court orders or legal directives? If "yes," please provide copies of the order/directive. **NO**
6. With regard to lawsuits (frivolous or otherwise) pertaining to inmate health care: **Legal**
 - a. How many have been filed against the PSO and/or the incumbent health care provider in the last three years? **3, 2 were unfounded 1 is still outstanding**
 - b. How many have been settled in that timeframe? **None**
7. Page 8 of the RFQ implies that the DF is not currently accredited by either the American Correctional Association (ACA) or the National Commission on Correctional Health Care (NCCHC). Is this accurate? If not, please provide the following information. **In the process of getting accredited by NCCHC**
 - a. Most recent accreditation date for the facility. **See attachments on PSO website**
 - b. Copy of most recent accreditation audit report for the facility. **See attachments on PSO website**
8. For each facility, please provide the minimum health service staffing required by the current contract (by shift and day of the week). **We have one Detention facility. Vendor is to provide a staff schedule sample on their recommendations**
9. Please also provide the actual staffing your current health care vendor is providing at each facility, for instance, any positions and/or hours being worked over and above what is required by the contract. **Vendor to provide a staff schedule and an explanation how they will accomplish this requirement.**
10. For each facility, please provide a listing of any current health service vacancies, by position. **None at this time**

11. Page 5 of the RFQ states, "Additionally, the contractor will pay a penalty for position(s) not filled as required by the negotiated contract." Please provide details on the amount and calculation method for this penalty. **This will be discussed during the contract negotiations.**
12. Are any members of the current health service workforce unionized? **No** If yes, please provide the following.
 - a. A copy of each union contract
 - b. Complete contact information for a designated contact person at each union
 - c. The number of union grievances that resulted in arbitration cases over the last 12 months
13. Please provide the salaries/wages your incumbent health service Vendor is paying to its staff at the DF and JAC. **This is proprietary**
 - a. How old is this data?
 - b. Where did this data come from, for example, State/County records, data from the incumbent Vendor, etc.?
14. With regard to Page 18 of the RFQ, with which community colleges does the PSO current have partnerships to offer internship/clinical rotation opportunities? **Rasmussen, Pasco Hernando State College**
15. Please confirm that the time health services staff members spend in orientation, in-service training, and continuing education classes will count toward the hours required by the contract. **Yes**
16. Please confirm that overtime and agency hours will count toward the hours required by the contract. **Yes**
17. Please confirm that paid-time-off hours will count toward the hours required by the contract. **Yes**
18. Please provide an inventory of IT equipment (PCs, printers, fax machines, copiers) currently in use at the DF and JAC and identify items will be available for use by the new Vendor. **Please refer to other postings on PSO website**
19. How do personnel currently access the Internet while in the health care unit: (a) through a PSO network or (b) through connectivity provided by the incumbent Vendor? Who will be financially responsible for Internet access in the new contract? **PSO**
20. Page 18 of the RFQ states, "Contractor shall work with current provider to transfer and obtain all existing medical records by the first day of the contract term. Contractor shall provide a plan for downloading and transferring all medical records to Contractor's EMR system. Contractor shall ensure access to all existing medical records beginning the first day of the contract term." Unfortunately, in many cases, the outgoing vendor refuses to cooperate in this process and/or to provide downloadable electronic data to transfer into the new EMR. What steps will the PSO take to ensure this does not happen during the Pasco County transition? **PSO will work with both Contractors for the efficiency in transfer of records.**
21. What Jail Management System (JMS) does the PSO use? **One Solution**
22. With regard to the electronic medical record:
 - a. What EMR is the PSO currently using? **Current Contractor; called ERMA**
 - b. Who owns this EMR software: the PSO or the incumbent medical vendor? **Current Contractor**
 - c. Can the incoming vendor take over the existing EMR contact? **No**
 - d. Where and by whom is the EMR currently hosted? **Current contractor**
 - e. Will this arrangement continue under the new contract? **No, awarded contractor will provide an EMR**
 - f. Under the new contract, who will be financially responsible for the cost of hosting? **PSO**

23. With regard to information technology:

- a. Will the PSO allow the incoming vendor to utilize the existing network infrastructure (wiring, switches, etc.)? **Yes**
- b. Who will be financially responsible for the cost of any additional network wiring that is required? **PSO if needed**

24. With regard to telehealth, please provide the following information.

- a. Description of telehealth equipment that will be available for the incoming vendor **Vendor to provide**
- b. Description of telehealth connectivity that will be available for the incoming vendor **PSO network**
- c. Telehealth clinics currently conducted **for items c-e, Vendor can provide an explanation how they will accomplish this requirement.**
- d. Frequency of each clinic
- e. Average number of participants for each clinic

25. Page 11 of the RFQ indicates the scope of services (use of force exams and emergent care) the Vendor will be expected to provide at the JAC. Please clarify who provides other necessary health care services for the JAC youths, such as routine medical care, mental health services, vaccinations, routine medications, etc. **These youths are processed at the JAC only, then transferred to a juvenile detention facility where all of the above are provided (not Pasco Sheriff's Office). PSO only requires youth to be seen by medical if a UOF occurs or for medical emergencies. Juveniles processed at the JAC must be released within 8 hours.**

26. Please identify with whom your incumbent Vendor subcontracts to provide pharmacy services. **Diamond**

27. Please also identify with whom your incumbent Vendor subcontracts to provide laboratory services. **vendor is proprietary**

28. With regard to Page 13 of the RFQ, how do inmates currently receive x-ray services: (a) onsite, with permanent County-owned equipment; (b) onsite, but through a mobile radiology vendor (**PLEASE IDENTIFY VENDOR**); or (c) offsite? **B. onsite, vendor is proprietary**

29. How do inmates currently receive vision services: (a) onsite, with permanent County-owned equipment; (b) onsite, but through a mobile optometry vendor (PLEASE IDENTIFY VENDOR); or (c) offsite? **All offsite**

30. How do inmates currently receive dialysis services: (a) onsite, with permanent County-owned equipment; (b) onsite, but with Vendor-owned equipment (PLEASE IDENTIFY VENDOR); or (c) offsite? **B. onsite, vendor is proprietary**

31. On average, how many dialysis treatments are provided each month to the PSO inmate population? **Please refer to stats posted on PSO website**

32. As referenced on Page 14 of the RFQ, please describe the scope of the hospice services currently provided at the DF. **Vendor can provide an explanation how they will accomplish this requirement.**

33. Please provide more detail on the (a) scope and (b) staff levels and qualifications for the RFP-required Alcoholism Services. **Vendor can provide an explanation how they will accomplish this requirement.**

34. Does the PSO's Alcoholism Services program also include treatment for drug users (opioids, etc.)? **Yes**

35. Does the PSO's Alcoholism Services program include Medication Assisted Treatment (MAT) other than methadone for pregnant female offenders? **Only Methadone for pregnant inmates**

36. With regard to Page 15 of the RFQ, please provide more detail on Operation PAR. **Facility provides Methadone for pregnant inmates**

37. What are the hospitals most frequently used by the DF and the JAC? **All Pasco County Hospitals**

38. With regard to Pages 13-14 of the RFQ, please (a) identify any specialty clinics currently conducted onsite; and (b) indicate how many hours per week each clinic is held. **Vendor can provide an explanation how they will accomplish this requirement.**

39. Please identify the number, type, and timeframes of any backlogs (chronic care clinics, offsite referrals, dental encounters, etc.) that currently exist at the DF. **No current backlogs**

40. Does the DF have special medical housing, observation beds, and/or an infirmary? If “yes,” please provide the following information about the unit.

PSO does not currently have an infirmary. Bed capacity in Med units are: Med I 30, Med II 26, Med III 19, Med IV 18

a. Number of beds

b. Average occupancy/fill rate for the unit **All units at capacity**

c. Staffing schedule for the unit’s clinical personnel **Vendor can provide an explanation how they will accomplish this requirement.**

d. Are patients in the unit always within sight or hearing of a qualified health care professional? **Not at this time**

41. Does the DF have mental health units, or beds assigned to mental health patients? If “yes,” please describe the mission and size of each unit. **These are not distinguished from Medical space**

42. How many medication carts will the PSO make available for the use of the incoming Vendor? **None, med carts are owned by the current contractor**

43. Does the PSO currently maintain a Keep-On-Person (KOP) program? **Yes**

44. Please provide the following information about medication administration.

a. Who administers medications (RNs, LPNs, medical assistants)? **LPNs and RNs**

b. Where does medication distribution take place, i.e., do medication carts go to the housing units or do inmates come to the medical units? **Nurses go to the housing units**

c. How often is medication distributed each day? **Vendor can provide an explanation how they will accomplish this requirement.**

d. How long does it take to perform the average medication pass? **Vendor can provide an explanation how they will accomplish this requirement.**

45. Please provide copies of the following documents.

a. The drug formulary currently in use **Proprietary**

b. The laboratory formulary currently in use **Proprietary**

c. A current pharmacy/formulary management report **Refer to data provided on the PSO Website at Pascosheriff.com under Citizen Resources/Resources/Vendor Info**

46. On average, what percentage of PSO inmates are prescribed psychotropic drugs each month? **Refer to medical stats posted on the PSO Website and RFQ**

47. What is the average monthly number of inmates receiving pharmaceutical treatment for the following conditions? **Refer to medical stats posted on the PSO Website and RFQ**

a. Hepatitis C

b. Hemophilia and other bleeding disorders

48. With regard to Page 22 of the RFQ:

a. For each of the three columns, how many inpatient bed days do the numbers in the “Hospital Admissions (combined- CCS and Pre-books)” row represent? **Varies**

b. Do the numbers in the “Emergency Room Visits” row include inmates who were eventually admitted as inpatients as a result of their ER trips? **Combination**

c. Number of outpatient surgeries **This is on page 22**

49. Please provide annual spend amounts for the past three years for the following categories. **Proprietary**

a. Laboratory services

b. X-ray services

50. Please confirm that under the new contract, the Vendor will not be financially responsible for any of the following services.
- a. Neonatal or newborn care after actual delivery **No**
 - b. Elective or mandated abortion **No**
 - c. Cosmetic surgery, including breast reduction **No**
 - d. Sex change surgery (including treatment or related cosmetic procedures) **No**
 - e. Contraceptive care including elective vasectomy (or reversal of such) and tubal ligation (or reversal) **No**
 - f. Extraordinary and/or experimental care **No**
 - g. Elective care (care which if not provided would not, in the opinion of the Medical Director, cause the inmate's health to deteriorate or cause definite and/or irreparable harm to the inmate's physical status) **No**
 - h. Autopsies **No**
 - i. Any organ (or other) transplant or related costs, including, but not limited to labs, testing, pharmaceuticals, pre- or post-op follow-up care, or ongoing care related to a transplant, etc. **Appropriate care is expected to be given to ensure the patient is not experiencing life threatening issues**
 - j. Medications for the treatment of bleeding disorders, including, but not limited to Factor VIII and IX **Yes**
51. Page 16 of the RFQ states, "Contractor shall be responsible for specialty care of inmates in the custody of the PSO, but housed at a detention facility outside of Pasco County." For each of the past three years, please provide the dollar amount spent to provide care for inmates in the custody of the PSO, but housed at a detention facility outside of Pasco County. **This is a new practice. PSO attempts to ensure no inmates needing regular medical care are housed offsite.**
52. Please identify the relative weight the PSO will assign to each scoring component listed on RFQ Page 32. **To be determined**
53. Please provide the formula (or other methodology) the PSO will use to evaluate, rank, and assign scoring points to bidders' submitted prices. **To be determined**
54. We have noticed that in many cases, different components of a solicitation contain conflicting language and specifications. Please confirm the latest dated document always holds precedence, so bidders know which information to use in case of conflicting data sets among the PSO solicitation materials (original RFP, addenda, responses to questions). **Yes**
55. Please confirm that the PSO is not requiring bidders to submit their Technical and Pricing proposals in separately sealed envelopes. **All bid information including pricing is to be submitted in one package by the bid due date/time**
56. With regard to RFQ Section L-Required Forms on Page 32:
- a. Please confirm that the requires "a. Vendor Information & Affirmation Form" can be found on Page 33 of the RFQ. **Yes**
 - b. Please confirm that the required "b. Quote Annual Pricing" is actually Section C of the "Vendor Information, Remarks/Exceptions & Pricing" form and not a separate distinct form in and of itself. **Yes, forms are on pages 33-35 of the RFQ**