

Questions for Pasco County RFQ No. 1FY19

RFQ Page	Question
General	Is the Detention Facility or the Juvenile Assessment Center operating under any consent decree, class action settlement agreement, or memorandum of understanding/agreement with the Department of Justice related to the delivery of healthcare? If so, please provide the governing documents. No
General	Is the Detention Facility or the Juvenile Assessment Center currently facing class action litigation or a Department of Justice investigation related to the delivery of healthcare? If so, please describe. No
3	With regard to conducting medical evaluations of juveniles following a use of force and emergency medical services, please indicate how frequently these services are required. If this question pertains to the JAC, there were 2 in the past year.
3	Please provide statistics for the number of juveniles accepted for processing at the JAC for the last three years, as well as the average length of stay in the JAC. Juveniles processed at the JAC must be released within 8 hours. The JAC is not used for housing. 2016: 1,138 2017: 924 2018: 1,044
5	Please confirm that the PSO is requiring a licensed mental health professional to be present on site 24 hours a day, 7 days a week to provide routine and emergency care. No, however minimally must be on call 24/7
8	Is the Detention Center, the PSO, or the JAC currently accredited by the NCCHC, the FCAC, or the FMJS? If so, please provide the most recent dates of accreditation and the most recent survey reports. In the process of getting accredited by NCCHC. FMJS 11/ 1 & 2/2018 FCAC 3/20-22/2018
9	The RFQ includes the requirement to develop health education videos for the inmate population. Please describe the equipment available to show such videos and whether this must be provided by the healthcare contractor. Videos can be shown via DVD or on tablets in the housing units. No equipment needed from contractor.
9, also 5	<p>The requirement to complete the intake medical screening within two hours of the inmate's arrival in the facility is noted, along with the potential penalties that may be imposed for failing to meet this deadline.</p> <ul style="list-style-type: none"> • Is the two-hour requirement currently in place? YES • If so what proportion of intake medical screenings, on average, are successfully completed within the two-hour time frame using current staffing? All with the exception of uncooperative/unable to be processed. These are documented and are not penalized. • How often is additional nursing coverage required in Intake/Release for Special Operations? 2-3 times per year
10	The requirement to attempt verification of medications at intake is noted. Does the PSO have access to and interface with a health information exchange (HIE)? No If so, please describe the HIE sufficiently for responders to understand its scope and content categories. Does the HIE enable staff to verify medications?

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10	The requirement to place inmates on individual q15 watch when clinically indicated is noted. Does the PSO currently utilize constant (continuous) observation for inmates who are acutely suicidal? YES
10	The RFQ requirements appear to indicate that testing for tuberculosis occurs at the time of the health assessment (e.g., within the first ten days of incarceration), not in connection with the intake medical screening. Is this interpretation correct? Yes
10	<p>The RFQ indicates, at subsection vii of item 11, Health Assessment, that inmates are referred to a Public Health Representative for HIV, HAV, HBV, and HCV testing.</p> <ul style="list-style-type: none"> • Please confirm the PSO uses an “opt in” (Jail Linkage Program) protocol for testing for HIV and Hepatitis. Yes, we have an agreement with the Pasco Health Dept • Please describe the role of the Public Health representative in these steps. Does the representative provide counseling, draw the laboratory sample, and send the specimen to the lab for testing? Yes to all • Will the healthcare contractor be responsible for the costs associated with this testing? Yes, Jail Linkage Program is State Funded, but Provider Orders are contractor responsibility • How many patients, if any, are being treated for Hepatitis C? None at this time
11	How often do juveniles require emergency medical services that result in transfer for additional medical treatment? Very rare, 1 incident in past year
12	Will the PSO consider a cap on Biologicals, Hepatitis C, hemophiliac, cancer, and other high cost medications, which will allow vendors to avoid including risk premium for these treatments in their proposals? Please provide cap proposal for PSO review.
12	Please provide the monthly prescriptions by major medication name and category, including but not limited to Biologicals HIV, Hepatitis C, Hemophiliac, Cancer, and Psychotropics. See attached
12	Are the prescribed medications currently required to be available within eight (8) hours of the order of issue being written? Only medications on “No Miss List”
12	Are medications delivered to the facility a minimum of two times per day Monday through Friday and once on weekend? No
12	Please provide the top 100 medications by cost for the last 6 months. See attached
12	Please provide the top 100 medications by quantity dispensed for the last 6 months. See attached
12	Please provide the name of the current pharmacy services provider. Diamond
12	Please provide a current copy of the Drug Formulary. Unable to provide this

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12	What are the current pharmacy drug delivery requirements? We take accept deliveries six days a week, Mon-Sat.
12	Are back up pharmacies currently in use, and if so, please provide the list of names. Yes, locals Walgreens, CVS
12	Is there currently an electronic MAR in use and if so, what is the name of the provider's software? Yes, it is a software provided by Wellpath
12	What type of medication carts are used, are they electronic and do they have interfaces with the EMR and Pharmacy? Not electric, have laptops which interface with EMR and Pharmacy.
12	Who owns the medication carts? Wellpath
12	Please provide an example of the monthly pharmacy utilization reports. Pharmacy report will be posted on the PSO website
12	Do the pharmaceutical costs in the RFP include the pharmacy dispensing or management fees? Yes
12	How many inmates have been treated with Hepatitis C medications in the last 12 months? One
12	What are the current drugs that have "automatic stop" orders? Please clarify How many medication room inspections are required annually? 12, One each month
12	Is an electronic physician order entry and electronic medication administration record being use and if so, what is the software name? CCS EMR Software
12	Are floor stock medications used? Yes Please provide a list of the floor stock medications. Unable to provide
12	Please provide the monthly trend in medication return credits and administrative fees for the current and prior fiscal years. Proprietary
12	Were there any inmates over the past 12 months on a limited distribution medication? No
12	How many inmates per month are on second generation injectable psych medications (Risperdal Consta, Invega, Abilify. Etc.) Varies, currently 2
12	Is there any utilization of a paper medication pass at either location or is the med pass electronic? Electronic What type of Pharmacy License does the facility have? Class II
12	Please clarify whether the Pharmacy Licenses and DEA registration is held by the facility or the contracted medical vendor? DEA by PSO
13	The requirement to maintain and annual review a complete formulary is noted. To facilitate transition planning, please provide the formulary currently in use. Proprietary

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14, 15	<p>Please confirm that dialysis services are provided on site for both male and female inmates. Yes</p> <ul style="list-style-type: none"> • How many chairs are currently available? None, current subcontractor brings one as needed • Please provide statistics sufficient to determine the average number of inmates who require dialysis services. See attached • Please identify the current subcontractor for dialysis services. Physician Dialysis of Trinity
14	<p>Please confirm that hospice services are provided on site. Yes</p>
14	<p>Please clarify the distinction between “direct” and “psychiatric” observation. Direct or One on One is done by Court Service staff. Psychiatric is housed on medical</p>
14	<p>Can a psychiatric ARNP satisfy the requirement for daily contact with inmates on direct or psychiatric observation, or must this be a psychiatrist? Yes, open to proposals</p>
14	<p>Please elaborate on the requirement for a medical evaluation and routine lab work for inmates who require segregation and psychotropic medications. Are laboratory tests being required because the inmate is being transferred to segregation? No Is the medical evaluation to be performed by a physician or nurse practitioner? Either</p>
15	<p>Please identify the location where inmates are provided detoxification and withdrawal management in the Detention Facility. Detox protocols started upon admission to the facility. Can be housed any where depending signs or symptoms.</p>
15	<p>Is the PSO considering a medication-assisted treatment (MAT) program for inmates with opioid use disorders who are not pregnant? Contractor to provide on bid for consideration</p>
15	<p>If the PSO does anticipate implementing a MAT program beyond the existing methadone for pregnant inmates, please describe the scope of the anticipated MAT program, including which medications the MAT program will use, whether the program will be limited to patients who arrive in the Detention Facility already receiving medications such as buprenorphine, and what volume of patients respondents should anticipate serving under the MAT program.</p>
15	<p>If the PSO does anticipate implementing a MAT program beyond the existing methadone for pregnant inmates, does the County want respondents to include consideration of MAT program requirements in proposed staffing matrices?</p>
15	<p>How many negative pressure quarantine cells are available? How often are they needed? Two, used twice within last year</p>
15	<p>The RFQ requires that the Medical Unit be staffed with a RN Supervisor 24 hours a day. The contracted staff information on page 22 indicates that there are no RN Supervisors. Is this because the RN Supervisors are listed under RN Nurses/RN Charges? Yes</p>

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17	Please confirm that Operation PAR, the methadone treatment program currently in place, is focused exclusively on pregnant inmates with opioid use disorders. If this is incorrect and Operation PAR also provides treatment to male inmates, please describe the scope of the program and the volume of inmates treated. Only to pregnant inmates
17	To ensure respondents can develop an appropriate level of obstetrics and gynecology services, please provide the average number of female inmates held at the Detention Center. Average female population is 345.
17	Please identify the Jail Management System used by the PSO. ONE Solution JMS
17	Please confirm that the successful respondents will be responsible for the cost of computers, networks, and hosting of the EMR, in addition to the interface costs. Computers and network are owned and maintained by PSO
17-18	<p>Page 17 of the RFP, Section 33a, it requires the contractor to implement an EMR within 30 days from contract commencement. However, page 18 of the RFP, Section 33j, requires the contractor shall work with the current provider to transfer and obtain all records by the first day of the contract term.</p> <p>Please clarify the implementation time for the awarded contractor's EMR system. TBD, New contractor to discuss with current contractor</p>
19	Monthly narrative reports include the requirement to provide infirmary admission, patient days, and average length of stay data. Please a year's worth of these data and identify the number of beds in the infirmary. PSO does not currently have an infirmary. Bed capacity in Med units are: Med I 30, Med II 26, Med III 19, Med IV 18
19, also 15	Is the infirmary distinct from the Medical Unit cells referenced on page 15, Item 30, or does the Medical Unit refer to the infirmary? Medical Unit, no Infirmary
20	<p>Section 43 of the RFQ encompasses office furniture and medical equipment but not IT or computer equipment necessary to operate an EMR.</p> <ul style="list-style-type: none"> • Are computers or thin clients in use currently owned by the PSO or the healthcare contractor? PSO • Does the healthcare contractor need to provide computers for the medical staff to use? If so, how many computers are needed? Med Pass only • Are the medical staff computers on the county's network domain or the contractor's domain? PSO • Does the County provide internet access for the medical computers or will that be a requirement of the medical contractor? PSO will provide
20	Section 43 requests office furniture to be presented in the quote. Please provide a list of current office furniture being utilized, to ensure we are encompassing all that we would need beyond the reasonable amount provided. Current office furniture (other than individually or personally purchased) belong to PSO and will remain.

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21	The very significant increases in volume of bookings that is anticipated for 2019 and 2020 are noted. Because these increases, along with the projected ADP increases, are likely to require additional healthcare staff and therefore to raise the cost of the healthcare program, please provide background sufficient for respondents to understand the factors contributing to the anticipated increases in bookings and ADP. These numbers are based on booking trends and the growth in county population.
21	The note on RFQ page 20 indicates that inmates exceeding the Detention Facility's capacity are housed in another county, "with accrual of off-site specialty or emergency medical costs only." Page 16 indicates that an average of 60 inmates are housed at a detention facility outside of Pasco County. How is utilization management conducted for these inmates when specialty care is needed? Will the referral come to PSO's healthcare contractor for preauthorization? Currently, inmates with medical conditions are not sent offsite or are returned if a medical condition develops.
21, 23	Is any proportion of offsite services costs listed in the Inmate Medical Statistics on RFQ p. 23 due to PSO inmates who are housed in another county's detention facility? If so, how large were these offsite service costs? No
22-23	The staffing figures provided in the table under Contracted Staff appear to be a mixture of FTEs and number of people, without regard to FTEs. For example, the table indicates that there are 1.4 Medical ARNPs, 20.9 LPNs, and 8.6 RNs. These appear to be FTEs. The table also indicates that there is "1" part time dentist and "1" part time psychiatrist. These "1's" cannot reflect FTEs and instead must reflect number of people, raising the possibility that the other figures (e.g., for medical secretary, etc.) may reflect either FTEs or number of people. Can the current contracted staffing please be provided exclusively as FTEs? Yes
23	Are hospitalizations and emergency department visits that occur prior to booking included in the figures for "cost for offsite services" provided under Medical Services Stats? Yes
30	With regard to mental health housing, please identify what units or bed, including capacity of units or number of beds and their location, are currently designated for mental health patients. These are not distinguished from Medical space
30	Does the PSO Detention Facility currently operate an acute mental health unit that is distinct from the Medical Unit? If so, please indicate capacity, average occupancy, and average length of stay. No
30	Does the PSO Detention Facility currently operate a sub-acute or stepdown mental health unit that is distinct from the Medical Unit? If so, please indicate capacity, average occupancy, and average length of stay. Yes, 48 beds
30	When inmates require suicide precautions or mental health observation, where in the Detention Facility are they housed? Any Medical wing

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30	When inmates require suicide precautions or mental health observation, who is responsible for conducting the observation, Court Services Bureau staff or healthcare staff? Mental Health or Nurse
30	When juveniles require suicide precautions or mental health observation, where in the Juvenile Assessment Center are they housed? The JAC is not a housing facility. Juveniles are required to be processed and released within 8 hours. They are released or transferred to JDC.
30	When juveniles require suicide precautions or mental health observation, who is responsible for conducting the observation, Court Services Bureau staff or contracted healthcare staff? Mental Health or Nurse for juvenile population (not JAC)
31	Is an electronic health record currently in use at both the PSO Detention Facility and the Juvenile Assessment Center? Detention Facility If so, are these two separate instances of EMR and does the juvenile data need to be kept separated from the adult data?
31	If an electronic health record is currently used, please identify which electronic health record is in use. Wellpath Software
31	If an electronic health record is currently used, is the EMR owned by the County or by the current healthcare contractor? By Wellpath
31	Presuming an EMR is in use, does the current contract for the EMR provide an opportunity to retain access to the current EMR during a contract transition period, to ensure access to patient health information and a smooth transition to a new EMR? YES
31	Presuming an EMR is in use, does the current EMR operate on the county's network? Yes Will the existing facility network be available for the selected vendor to use for EMR connectivity? Yes
31	Regarding EMR data requirements upon termination with the current vendor: <ul style="list-style-type: none"> • How will the data to be provided and in what format CCS electronic records should be downloaded • Will the current system remain available during transition? And for how long after? YES, only during transition • When does the current vendor expect to provide EMR Data? TBD
31	What EMR interfaces are currently in place, if any: <ul style="list-style-type: none"> • JMS • Lab • Pharmacy • Radiology • Hospital • Others?

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31	Approximately how many hard copies of medical records are currently on-hand that will be required to be scanned into the EMR? Wellpath electronic records should be downloaded
31	Is there wireless access available for the vendor in the following areas: <ul style="list-style-type: none"><li data-bbox="418 359 716 394">• Housing Units? Yes<li data-bbox="418 401 727 436">• Medical Clinics? Yes<li data-bbox="418 443 922 478">• Other areas of health delivery? YES